5.5 SP1 HHS Learning Portal Desktop Configuration for End Users

Hardware

<table>
<thead>
<tr>
<th>Hardware Requirements</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum 400 MHz CPU</td>
<td>Minimum 1 GHz recommended to support audio playback</td>
</tr>
<tr>
<td>Minimum G3 machine for Macintosh®</td>
<td>Minimum 256 MB RAM for Macintosh®</td>
</tr>
<tr>
<td>Minimum 128 MB RAM</td>
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</tr>
<tr>
<td>Network connection to the web server via a web browser</td>
<td>--</td>
</tr>
<tr>
<td>Minimum video resolution of 800 x 600 with 16-bit color</td>
<td>1024 x 768 recommended</td>
</tr>
<tr>
<td>Minimum 56k connection speed</td>
<td>56K or high-speed Internet access recommended for online players</td>
</tr>
<tr>
<td>Speakers or headphones to listen to Dialogue® streaming audio sessions</td>
<td>--</td>
</tr>
<tr>
<td>A microphone to speak in Dialogue® streaming audio sessions</td>
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</tr>
</tbody>
</table>

Operating Systems

<table>
<thead>
<tr>
<th>SkillSoft Operating Systems</th>
<th>Saba Operating Systems</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Microsoft® Windows® operating system (32-bit and 64-bit)</td>
<td>Windows Vista SP1 &amp; SP2 Windows XP Prof.SP2 or later, Windows 7 Includes Microsoft Windows XP Service Pack 3.</td>
<td>Vista Business, Home and Ultimate are supported including SP1 with and without Aero active. Vista Enterprise is supported. Excludes Windows NT. <strong>Note:</strong> Users must have Windows Admin privileges to install SkillSoft desktop applications and plug-ins.</td>
</tr>
<tr>
<td>Windows 7 (32-bit and 64-bit)</td>
<td>Windows 7</td>
<td>Vista Enterprise is supported.</td>
</tr>
<tr>
<td>Windows Server 2003 SP2</td>
<td>Includes Microsoft Windows XP Service Pack 3</td>
<td>--</td>
</tr>
<tr>
<td>Windows Server 2008 R1 SP2</td>
<td>--</td>
<td>--</td>
</tr>
<tr>
<td>openSUSE® (SUSE® Linux) – 9.2-9.3, 10.0-10.3,</td>
<td>SUSE® Linux 10</td>
<td>Plus latest updates</td>
</tr>
<tr>
<td>--</td>
<td>Solaris 9, Solaris 10</td>
<td>Plus latest updates</td>
</tr>
</tbody>
</table>
### Operating Systems (continued)

<table>
<thead>
<tr>
<th>SkillSoft Operating Systems</th>
<th>Saba Operating Systems</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Red Hat Enterprise Linux 4, Red Hat Enterprise Linux 5, Red Hat Enterprise Linux 6</td>
<td>Plus latest updates</td>
</tr>
<tr>
<td>Macintosh OS® X™ – 10.4, 10.5</td>
<td>Mac OSX 10.5, --</td>
<td>--</td>
</tr>
<tr>
<td>Macintosh OS® X™ 10.6</td>
<td>Mac OSX 10.6</td>
<td>32 bit kernel</td>
</tr>
</tbody>
</table>

### Browsers

<table>
<thead>
<tr>
<th>SkillSoft Supported Browsers</th>
<th>Saba Supported Browsers</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internet Explorer® – 6.x-9.0</td>
<td>Microsoft Internet Explorer 7 and Microsoft Internet Explorer 8</td>
<td>Not supported on the Macintosh Operating System</td>
</tr>
<tr>
<td>Firefox® – 2.0-4.0.x</td>
<td>Mozilla Firefox 3 and Mozilla Firefox 3.6</td>
<td>Not supported on the Macintosh Operating System</td>
</tr>
<tr>
<td>Safari™ – 3.0–5.0.2</td>
<td>Apple Safari 4.0.4</td>
<td>Theater Player does not support Safari 3.04. SCP is not supported on Safari on Windows platforms.</td>
</tr>
</tbody>
</table>

### Browser Settings

<table>
<thead>
<tr>
<th>Recommended Browser Settings</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enable browser caching</td>
<td></td>
</tr>
<tr>
<td>Enable Active Scripting and Scripting of Java™ Applets</td>
<td></td>
</tr>
<tr>
<td>Enable META REFRESH in Internet Explorer™ 6</td>
<td></td>
</tr>
<tr>
<td>Support JavaScript™ 1.0 and Java™ 1.0.2</td>
<td></td>
</tr>
<tr>
<td>Support .ZIP, .JAR, or .CAB Java™ Applets</td>
<td></td>
</tr>
<tr>
<td>Recommended Enable Java™ Console</td>
<td></td>
</tr>
<tr>
<td>Accept Cookies</td>
<td></td>
</tr>
</tbody>
</table>

A browser enabled with a pop-up blocker might interfere with the launch of Job Aids, NASBA, Help, SkillBrief windows, and Books24x7. If pop-ups do not display, SkillSoft recommends that you set the blocking tool to "Always allow" for SkillSoft (for example, for sites ending in skillport.com). For Dialogue Live, you must enable pop-ups.
### Third Party Software

<table>
<thead>
<tr>
<th>SkillSoft Third-Party Software and Add-Ons</th>
<th>Saba Third-Party Software and Add-Ons</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Minimum Requirements for Plug-Ins: Flash® 8.0 - 10.x Adobe® Reader® 7.0 and greater</td>
<td>Adobe Flash Player 9 or later</td>
<td>The listed plug-ins are not required in all instances; their use depends upon which content is installed. Windows Systems using Firefox require Flash v8.0 or higher Linux Systems using Firefox require Flash v8.0 or higher Mozilla 1.6 and 1.7.2 require Flash 8.0 or higher SCP 7.x on Macintosh requires Flash 8.x-9.x to play narrated content.</td>
</tr>
</tbody>
</table>

### JRE Support

<table>
<thead>
<tr>
<th>SkillSoft JRE Support</th>
<th>Saba JRE Support</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Microsoft® JVM™ – Version 5.0.xxxx is supported with Microsoft® Internet Explorer® 6 and greater</td>
<td>NA</td>
<td>Saba Enterprise is a web-based application which does not rely on any client-side plug-ins or Java applets. However, some content, such as content developed in Saba Publisher and some AICC/SCORM content, might use plug-ins/applets and, therefore, require a Java Runtime Environment (JRE). For more information, see Statement on Microsoft Java Virtual Machine (MSJVM) Support at <a href="http://documentation.skillsoft.com/23851.htm">http://documentation.skillsoft.com/23851.htm</a>.</td>
</tr>
<tr>
<td>Sun JRE™ with installed JVM™ 1.3.1_02 and all updates 1.4.0 and all updates 1.4.1 and all updates 1.4.2 and all updates 5.0 (1.5.0) and all updates 6.0 (1.6.0) and all updates except u10</td>
<td>NA</td>
<td>JRE 1.6.0_10 is known to have compatibility issues with the SkillSoft Course Player (SCP). As such we would not recommend utilizing this particular version. JRE 1.4.2 is known to show benign errors when closing a course. This does not cause any adverse effects to the playability of functionality of the content. Simply click “Ok” to close the message. JRE 5.0_11 and higher is supported on Vista. Microsoft Vista does not support JVM.</td>
</tr>
<tr>
<td>MAC® JRE™ – 1.4.2-5.0</td>
<td>NA</td>
<td>--</td>
</tr>
</tbody>
</table>
Web Accessibility

SkillSoft® supports the Java Accessibility Bridge to ensure that its courseware can be used by individuals who utilize Assistive Technologies. Although there are many Assistive Technologies that support the Accessibility Bridge, SkillSoft® tests its courseware and player with the versions of JAWS® noted in the following table:

<table>
<thead>
<tr>
<th>Product</th>
<th>Browser</th>
</tr>
</thead>
<tbody>
<tr>
<td>JAWS® 6.0, 6.2</td>
<td>For Internet Explorer 6 and greater, supported via Java Accessibility Bridge 1.2</td>
</tr>
<tr>
<td>JAWS® 7.10</td>
<td>For Internet Explorer 7 on Windows XP through Java Accessibility Bridge 2.0.1</td>
</tr>
<tr>
<td>JAWS® 10</td>
<td>For Internet Explorer 7 on Windows XP through Java Accessibility Bridge 2.0.1</td>
</tr>
<tr>
<td>JAWS® 11</td>
<td>For Internet Explorer 8 on Windows XP through Java Accessibility Bridge 2.0.1</td>
</tr>
<tr>
<td>JAWS® 12</td>
<td>For Internet Explorer 8 on Windows XP through Java Accessibility Bridge 2.0.1</td>
</tr>
</tbody>
</table>

**Note:** JAWS® and the Java Accessibility Bridge are supported on 32-bit systems only.