

Log In

Account Access

Login ID:

Password:

To enter your Password more securely, click on the On-Screen Keyboard link below.

[On-Screen Keyboard](#)



DoD CAC or HHS PIV

[Create an Account](#)

[Forgot your Login ID?](#)

[Forgot or Need a Password?](#)

[Guidance for New Users](#)



It's about the customer!

[Click here for information on Protecting Your Personal Data](#)

Read Important Security Information before logging in

Stay Connected



Important Information

Protecting Your Personal Information Online

Before logging in to myPay or any online account, you should take the following steps to protect yourself:

1. Don't use public computers, such as libraries or Internet kiosks, to access your private and financial information.
2. If you absolutely need to use a public WIFI network, make sure you are using the one that belongs to the business or library where you're located. Use the virtual keyboard and position yourself where others cannot see you type or read your screen.
3. Use your own computer and network, making sure that your operating system, antivirus and firewall protection are up to date.
4. If you have a DoD Common Access Card (CAC) or HHS Personal Identification Verification (PIV) card, use the SmartCard Login feature. You won't have to enter a login ID and password, and your information will be encrypted by the DoD or HHS network.

Pay to Go Electronic by March 1, 2013

A Treasury mandate requires us to pay our customers by electronic funds transfer beginning March 1, 2013. Most military members, retirees and civilian employees getting paper checks will have to set up direct deposit. Get ahead of the rush. Start direct deposit now. It's easy, it's safe and it gives you more control with less stress. [Mandatory EFT Information](#)

Open Season

The 2012 Federal Benefits Open Season (a Federal employee's opportunity to make changes to or enroll in the Federal Flexible Spending Account Program, the Federal Employees Dental and Vision Insurance Program, and/or the Federal Employees Health Benefits Program) is November 12th through December 10th.

Employees may participate in three informational webcasts, featuring an explanatory PowerPoint presentation and a LIVE question and answer session with subject matter experts.

[Open Season Information](#)

Coming Soon: Online Password Reset

To serve you better, we are making it easier to reset your myPay password. We're working on a new way for you to reset your password instantly by answering a few security questions. Look for the change later this year.

myPay Interactive Phone Service to End

Due to low usage, the myPay Interactive Voice Response System (IVR) will no longer be available beginning Oct. 1, 2012. However, all of the phone system options are available right here on this website. If you've never used this site, please click "[Guidance for New Users](#)" for help getting started.

Get Email Newsletters and Updates

Retirees and Annuitants: If we have your correct email address, we'll send you a quarterly newsletter and an email whenever a new account statement or tax statement is available. After logging in, click "Email Address" to make sure we have yours.

System Availability

REGULARLY SCHEDULED MAINTENANCE:

Quick Links

DFAS Resources

- [DFAS - Home](#)
- [How do I get a new myPay Password?](#)
- [myPay Assistance and Customer Support](#)
- [myPay SmartCard \(DoD CAC and HHS PIV\)](#)
- [myPay Mobile](#)
- [myPay Trusted agents](#)
- [Pay Inquiries: Army Active, Navy \(Active/Reserve\) Air Force \(Active/Reserve/Guard\)](#)
- [Pay Inquiries: Army National Guard](#)
- [Pay Inquiries: Army Reserve](#)
- [SmartVoucher - Complete a DD 1351-2](#)

External Resources

- [Adobe Reader](#)
- [Army Retirement Services Office](#)
- [IRS Withholding Calculator \(Form W-4\)](#)
- [Military Compensation - Retirement Calculators](#)
- [PDHRA for Army Civilians](#)
- [PlanSmartChoice](#)
- [Thrift Savings Plan](#)
- [TreasuryDirect](#)
- [US Air Force - Home](#)
- [US Army - Home](#)
- [US Marine Corps - Home](#)
- [US Navy - Home](#)
- [Veterans Affairs - Home](#)
- [Veterans Affairs - Returning Service Members \(OEF/OIF\)](#)

All myPay Customers:

- Between 0000 and 0100 ET daily, Monday–Friday

Marine Corps Customers:

- Between 2200 ET every Friday and 0400 ET every Saturday (access to LES and W-2 will be unavailable)
- Between 2300 ET every Friday and 0800 ET every Saturday (access to all transactions will be unavailable)

WARNING

18 U.S.C. § 1030 prohibits unauthorized or fraudulent access to government computer systems. If the credentials you enter are not your own, you are in violation of this law and should exit this system immediately. Completing this action may subject you to a fine of up to \$5,000 or double the value of anything obtained via this unauthorized access, plus up to five years imprisonment.

Unauthorized use may subject you to criminal prosecution. Evidence of unauthorized use collected during monitoring may be used for administrative, criminal, or other adverse action. Use of this DoD computer system constitutes consent to monitoring for these and other purposes.

TO PROTECT YOUR PAY INFORMATION, EXIT WHEN FINISHED