

5.5 SP1 HHS Learning Portal Desktop Configuration for End Users

Hardware

Hardware Requirements	Notes
Minimum 400 MHz CPU	Minimum 1 GHz recommended to support audio playback
Minimum G3 machine for Macintosh®	Minimum 256 MB RAM for Macintosh®
Minimum 128 MB RAM	--
Network connection to the web server via a web browser	--
Minimum video resolution of 800 x 600 with 16-bit color	1024 x 768 recommended
Minimum 56k connection speed	56K or high-speed Internet access recommended for online players
Speakers or headphones to listen to Dialogue® streaming audio sessions	--
A microphone to speak in Dialogue® streaming audio sessions	--

Operating Systems

SkillSoft Operating Systems	Saba Operating Systems	Notes
Microsoft® Windows® operating system (32-bit and 64-bit)	Windows Vista SP1 & SP2 Windows XP Prof.SP2 or later, Windows 7 Includes Microsoft Windows XP Service Pack 3.	Vista Business, Home and Ultimate are supported including SP1 with and without Aero active. Vista Enterprise is supported. Excludes Windows NT. Note: Users must have Windows Admin privileges to install SkillSoft desktop applications and plug-ins.
Windows 7 (32-bit and 64-bit)	Windows 7	Vista Enterprise is supported.
Windows Server 2003 SP2	Includes Microsoft Windows XP Service Pack 3	--
Windows Server 2008 R1 SP2	--	--
openSUSE® (SUSE® Linux) – 9.2-9.3, 10.0-10.3,	SUSE® Linux 10	Plus latest updates
--	Solaris 9, Solaris 10	Plus latest updates

Operating Systems (continued)

SkillSoft Operating Systems	Saba Operating Systems	Notes
--	Red Hat Enterprise Linux 4, Red Hat Enterprise Linux 5, Red Hat Enterprise Linux 6	Plus latest updates
Macintosh OS® X™ – 10.4, 10.5	Mac OSX 10.5,	--
Macintosh OS® X™ 10.6	Mac OSX 10.6	32 bit kernel

Browsers

SkillSoft Supported Browsers	Saba Supported Browsers	Notes
Internet Explorer® – 6.x-9.0	Microsoft Internet Explorer 7 and Microsoft Internet Explorer 8	Not supported on the Macintosh Operating System
Firefox® – 2.0-4.0.x	Mozilla Firefox 3 and Mozilla Firefox 3.6	Not supported on the Macintosh Operating System
Safari™ – 3.0–5.0.2	Apple Safari 4.0.4	Theater Player does not support Safari 3.04. SCP is not supported on Safari on Windows platforms.

Browser Settings

Recommended Browser Settings	Notes
Enable browser caching Enable Active Scripting and Scripting of Java™ Applets Enable META REFRESH in Internet Explorer™ 6 Support JavaScript™ 1.0 and Java™ 1.0.2 Support .ZIP, .JAR, or .CAB Java™ Applets Recommended Enable Java™ Console Accept Cookies	A browser enabled with a pop-up blocker might interfere with the launch of Job Aids, NASBA, Help, SkillBrief windows, and Books24x7. If pop-ups do not display, SkillSoft recommends that you set the blocking tool to "Always allow" for SkillSoft (for example, for sites ending in skillport.com). For Dialogue Live, you must enable pop-ups.

Third Party Software

SkillSoft Third-Party Software and Add-Ons	Saba Third-Party Software and Add-Ons	Notes
Minimum Requirements for Plug-Ins: Flash® 8.0 - 10.x Adobe® Reader® 7.0 and greater	Adobe Flash Player 9 or later	The listed plug-ins are not required in all instances; their use depends upon which content is installed. Windows Systems using Firefox require Flash v8.0 or higher Linux Systems using Firefox require Flash v8.0 or higher Mozilla 1.6 and 1.7.2 require Flash 8.0 or higher SCP 7.x on Macintosh requires Flash 8.x-9.x to play narrated content.

JRE Support

SkillSoft JRE Support	Saba JRE Support	Notes
Microsoft® JVM™ – Version 5.0.xxxx is supported with Microsoft® Internet Explorer® 6 and greater	NA	Saba Enterprise is a web-based application which does not rely on any client-side plug-ins or Java applets. However, some content, such as content developed in Saba Publisher and some AICC/SCORM content, might use plug-ins/applets and, therefore, require a Java Runtime Environment (JRE). For more information, see Statement on Microsoft Java Virtual Machine (MSJVM) Support at http://documentation.skillssoft.com/23851.htm .
Sun JRE™ with installed JVM™ 1.3.1_02 and all updates 1.4.0 and all updates 1.4.1 and all updates 1.4.2 and all updates 5.0 (1.5.0) and all updates 6.0 (1.6.0) and all updates except u10	NA	JRE 1.6.0_10 is known to have compatibility issues with the SkillSoft Course Player (SCP). As such we would not recommend utilizing this particular version. JRE 1.4.2 is known to show benign errors when closing a course. This does not cause any adverse effects to the playability of functionality of the content. Simply click "Ok" to close the message. JRE 5.0_11 and higher is supported on Vista. Microsoft Vista does not support JVM.
MAC® JRE™ – 1.4.2-5.0	NA	--

Web Accessibility

SkillSoft® supports the Java Accessibility Bridge to ensure that its courseware can be used by individuals who utilize Assistive Technologies. Although there are many Assistive Technologies that support the Accessibility Bridge, SkillSoft® tests its courseware and player with the versions of JAWS® noted in the following table:

Product	Browser
JAWS® 6.0, 6.2	For Internet Explorer 6 and greater, supported via Java Accessibility Bridge 1.2
JAWS® 7.10	For Internet Explorer 7 on Windows XP through Java Accessibility Bridge 2.0.1
JAWS® 10	For Internet Explorer 7 on Windows XP through Java Accessibility Bridge 2.0.1
JAWS® 11	For Internet Explorer 8 on Windows XP through Java Accessibility Bridge 2.0.1
JAWS® 12	For Internet Explorer 8 on Windows XP through Java Accessibility Bridge 2.0.1

Note: JAWS® and the Java Accessibility Bridge are supported on 32-bit systems only.